

## QUALITY POLICY

Çolakoğlu Metalurji® A.Ş. has formulated a quality policy which conforms to the standards and which is in line with its corporate vision of being Turkey's leading steelmaker by virtue of products and services that create value for customers.

As Çolakoğlu® Metalurji A.Ş., we pledge to:

- Meet the expectations of our stakeholders in a timely manner through approaches that focus on customer satisfaction;
- Achieve excellence in all of our processes in accordance both with the laws and standards to which we are subject and with customer wishes;
- Contribute to the development of the country through attitudes that acknowledge the value of our employees and community;
- Recognizing that human resources are our most important production factor, constantly improve our employees' competencies and work-related knowledge and skills in order to create an employee profile of individuals who are open to innovation and change and who believe in being customer-focused.
- Take advantage of sustainable-development opportunities in all of our management systems;

May 5, 2020

Uğur DALBELER

General Manager

